

## **DISABILITY ACCESS INFORMATION**

### **Planning your visit**

Crag House Farm is the home of Caring For Life, a registered charity that supports vulnerable and disadvantaged people in the city of Leeds. Crag House Farm is also the location of the social enterprise whose profits go directly to support the charity. Our aim is to be a welcoming destination that people with special requirements feel very comfortable visiting to and are assured that we are able to meet any specific needs.

### **Staff**

Caroline Wallace is our designated Access Champion. Please give her a call in advance on **0113 230 3618** to talk through any queries you may have about planning your visit. However, all our staff should be aware of how we can make your visit stress free.

### **Seating**

We are aware that different people may prefer different seating areas. Therefore, if you are hard of hearing then we can seat you in an area in a corner to help with the sound distractions. If you are visually impaired then please ask for a large print menu and we can seat you in a well lit area that may be beneficial. Or you may require an easy access table with plenty of space to accommodate your chair or dog. Please inform us of your needs at the point of booking as our normal policy is to only take bookings for 6 or more. Therefore, booking in advance will ensure that we have the best seat for you to enjoy your time with us.

### **Toilets**

We have two disabled toilets with emergency alarm cords, one in the Granary Restaurant which is close to the Farm Shop as well and also one in the Grab & Go Coffee Shop. There are railings around the toilets with lowered sinks and easy turn taps.

### **Accessibility**

On arrival there are 3 disabled parking bays very close to the entrances of all the public areas. You can also 'drop off' immediately outside the doors if required. A blue badge isn't necessarily required. If all the immediate bays are full, we have more disabled parking in the main car park and golf buggies or a wheel chair can be provided but prior booking would be required.

All our areas, the Granary Restaurant, The Grab & Go Coffee and Farm Shop and Garden Nurseries are easily accessible on one level and all have large enough doors to accommodate large motorised wheel chairs.

### **Outside Areas**

We are very fortunate that as well as having the Garden Nurseries we also have a sensory garden where you can enjoy the wonderful Yorkshire countryside and all that the tranquil gardens have to offer. These are all wheel chair accessible, but there is a short incline to be aware of.

A dog bowl is also provided by the entrance and is topped up daily.